

INFINITE SKILLS

accessibility · quality · progression

SOCIAL IMPACT REPORT

2023-2024

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A Letter From Our CEO

The past year has been one of growth, learning, and impact for Infinite Skills. Our mission to empower individuals, especially those from underrepresented backgrounds, has never been more vital. As we reflect on 2024, we take pride in the progress we've made, the lives we've changed, and the opportunities we've created.

This year, we worked tirelessly to bridge gaps in education, employability, and community development. Through initiatives like our Culturally Sensitive Employability Service, Adult Skills Classes, our Multiply classes, Hoops to Hired programme, and community wealth-building workshops, we've helped participants gain qualifications, secure employment, and enter further education.



One of our proudest success stories is Liban Saleh, who overcame challenges in one of Sheffield's most deprived areas to complete his DET Level 5, allowing him to skip two years of university and save £18,000 in tuition fees. His journey reflects the resilience of our participants and the impact of our tailored support.

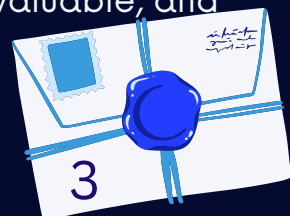
Similarly, Luul, a single mother of six, arrived in the UK with no job, limited English, and little familiarity with British culture. Through Infinite Skills' ESOL and employability training, she developed confidence, secured work as Kitchen Coordinator at the Israac Centre, and was honoured with the Return to Adult Learning Award from Sheffield City Council. Stories like Liban's and Luul's highlight the transformative power of education, skills training, and determination.

Our Employability Service saw 47 people secure jobs, 46 complete qualifications, and 11 move into apprenticeships. Meanwhile, Multiply helped individuals strengthen numeracy skills, and our community wealth-building initiatives provided mentoring, career advice, and cost-of-living support.

Looking ahead, we remain committed to expanding our reach, strengthening partnerships, and advocating for greater opportunities. We will continue to co-create and adapt to community needs while staying true to our mission: empowering individuals through education, skills, and training.

A heartfelt thank you to our community partners, Sheffield City Council, South Yorkshire Mayoral Combined Authority (SYMCA), Voluntary Action Sheffield (VAS), our funders, supporters, and our dedicated team. Your belief in our vision has been invaluable, and together, we will continue to create lasting change.

Ahmed Mohamed
CEO & Co-Founder, Infinite Skills



Our Story...



Our Mission

Infinite Skills is a non-profit organisation dedicated to empowering disadvantaged individuals and communities through education, training, and employability support. Founded in 2021, during the COVID-19 pandemic, we were created with a bold vision: to transform lives by breaking barriers to education and employment.

Rooted in personal experiences of overcoming the cycle of poverty through education, training, and employability, the goal was to create a platform that enables others to navigate the education and employment systems with greater ease.

Through innovative programs, mentorship, and skills development, we equip people with the tools they need to build brighter futures. Our mission is to challenge systemic inequalities, advocate for accessible education, and create pathways for sustainable success so that every individual has the chance to thrive.

Our purpose

Our purpose is to break cycles of disadvantage by equipping people with the skills and confidence they need to build brighter futures. We support those often overlooked—whether due to economic hardship, migration challenges, or systemic barriers—by providing high-quality training, mentorship, and resources that lead to real change. We co-create and co-produce solutions with local community members to ensure our work is inclusive, relevant, and led by lived experience.

*“Empowering
individuals and
communities
through education,
training,
opportunity, and
inclusion.”*



Our Goals for 2023/24



1

Expanding Access to Education and Training

We were committed to breaking down barriers to education by providing tailored learning opportunities for disadvantaged individuals in their local communities. In 2023/24, we increased the reach of our education and employability programmes, ensuring that more people—regardless of their background—could access the skills and knowledge needed to thrive.

2

Strengthening Community Engagement

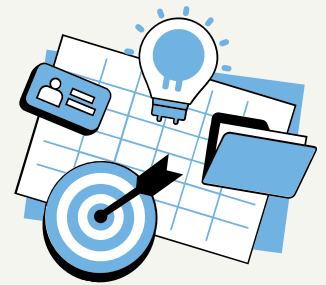
Building strong connections with the communities we serve was at the heart of our mission. In 2023/24, we enhanced our outreach efforts through greater co-creation and co-production, collaborated with local organisations, and created more opportunities for meaningful engagement to ensure our programmes addressed real community needs.

3

Promoting Diversity and Inclusion

We were dedicated to fostering an inclusive environment where all individuals felt valued and supported. In 2023/24, we strengthened our commitment to anti-racism, advocated for greater equity in education and employment, and ensured our programmes reflected the diverse needs of the communities we serve.

Our Strategy



Being a community interest company means we carry out a lot of work with the local community. We aim to **empower**, **Co-create** and **motivate** those who come from disadvantaged backgrounds.



The areas we focus on include:

- Boost self-esteem, employment opportunities, and community involvement.
- Use technology to tackle social challenges and improve lives.
- Offer support and employability resources to enhance mental health and wellbeing.
- Help young people not in education, employment, or training to improve social mobility.
- Support at-risk youth facing isolation, gang involvement, drug misuse, or anti-social behavior.
- Empower young people and women through leadership-driven initiatives.

PROJECTS	DETAILS	OUTCOME
Opportunity Sheffield & employability support	Bridging the gap between education and employment	<ul style="list-style-type: none"> • 50+ trained in employability skills • Partnerships with local employers for job placements • Support for BAME and underrepresented • Ongoing workshops on soft skills and job readiness
Multiply	Maths & Numeracy Skills	<ul style="list-style-type: none"> • 40+ participants improved numeracy skills • Practical maths for budgeting and daily life • Increased confidence in managing finances • Support for adults returning to education
Sports & Youth Development	Providing young people with access to sport	<ul style="list-style-type: none"> • Weekly training to boost fitness, teamwork, and discipline. • Mentorship for personal growth and resilience. • Combining sports with employability
Cost of Living & Community Support	Financial Well-being & Support	<ul style="list-style-type: none"> • 60+ families received financial guidance • Increased access to emergency support services • Improved budgeting and money management skills • Support with energy bills, food, and essential costs

90%

reported improvement
in communication with
their family

50

young people and
adults received
employability training

11

Young people
successfully
transitioned into
apprenticeships

5

individuals were
supported to start their
own business



KEY PROJECTS & ACHIEVEMENTS

Education & Employability Support

We provide ESOL and numeracy training, career coaching, and CV workshops to help individuals develop essential skills and secure meaningful employment. Our tailored approach ensures that participants receive one-on-one guidance to navigate career opportunities successfully.

Sports & Youth Development

Through Hoops to Hired, we use basketball to build confidence, teamwork, and employability skills, offering young people structured pathways for personal and professional growth. This initiative has helped participants develop leadership skills and create connections with potential employers.

Community Outreach & Engagement

Our community wealth-building initiatives include cost-of-living workshops, career advice, and mentoring, equipping individuals with the tools for financial stability and job success. We also collaborate with local businesses and organisations to expand access to opportunities.

Women's Empowerment & Skills Development

We support women through confidence-building workshops, digital skills training, and tailored employment support, helping them gain independence and overcome barriers to work. By fostering peer support networks, we empower women to take control of their futures.

Our 2023/24 Survey and research results

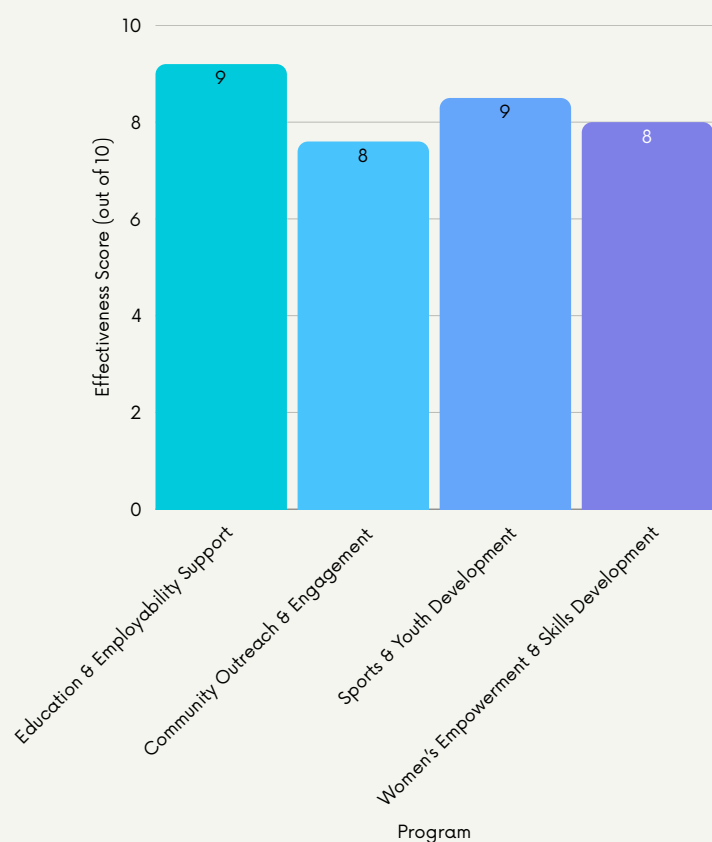
60%

Increase in women participation

£96,000

Total Estimated Savings to the UK Government annually

Effectiveness Score (out of 10)



Our programs have been rated highly by participants, with an average effectiveness score of 8.7 out of 10 based on feedback surveys. This reflects the positive impact on skill development, confidence, and community engagement.

Supporting Families



Supporting Families: Parents & Children Together

Our programs have helped over 75 families by providing activities that strengthen parent-child relationships. Through family workshops, community events, and skill-building sessions, we have created spaces where parents and children can learn, grow, and support each other.





Our 2023/24 Survey and research results

179

Young people participated in our programs last year

£4,200

Average increase in earnings per participant after completing our employability program.

£5,425

Estimated savings for the government by keeping young people in education, training, or employment instead of being NEET (Per Person)

438

Individuals received employment support and career guidance

At **Infinite Skills**, we are committed to addressing employment disparities by providing tailored career guidance, employability training, and mentorship programs. With ethnic minority individuals facing higher unemployment rates and systemic barriers to career progression, our initiatives focus on **practical skills development, direct employer engagement, and personalised support** to break cycles of economic disadvantage. By equipping individuals with the right tools and connections, we are not just offering opportunities—we are **reshaping futures and creating pathways to long-term success**.



Employability Support

"The CV workshop and career coaching opened my eyes to opportunities, I received great support. I was supported every step of the way, and within weeks I had interviews. I now have a full-time job"

Jamal

Multiply Classes

"I used to avoid anything to do with numbers, but the Multiply really changed that. The way maths was taught made it easy to understand"

Muse

Empowered Voices

Hoops to Hired – Basketball & Employment Programme

"Hoops to Hired helped me get back into fitness and gave me the support I needed to improve my CV. It also gave me confidence to learn new skills and believe in myself again."

Dom

Cost of Living & Community Support

"The event helped me manage my money better and apply for extra support for my family."

Farhiya

93%

Of our participants
come from low-
income households

88%

Of participants
reported increased
confidence and skills
after attending our
programs

78 %

Of young people
gained new
qualifications, work
experience, or job
readiness skills
through our
workshops.

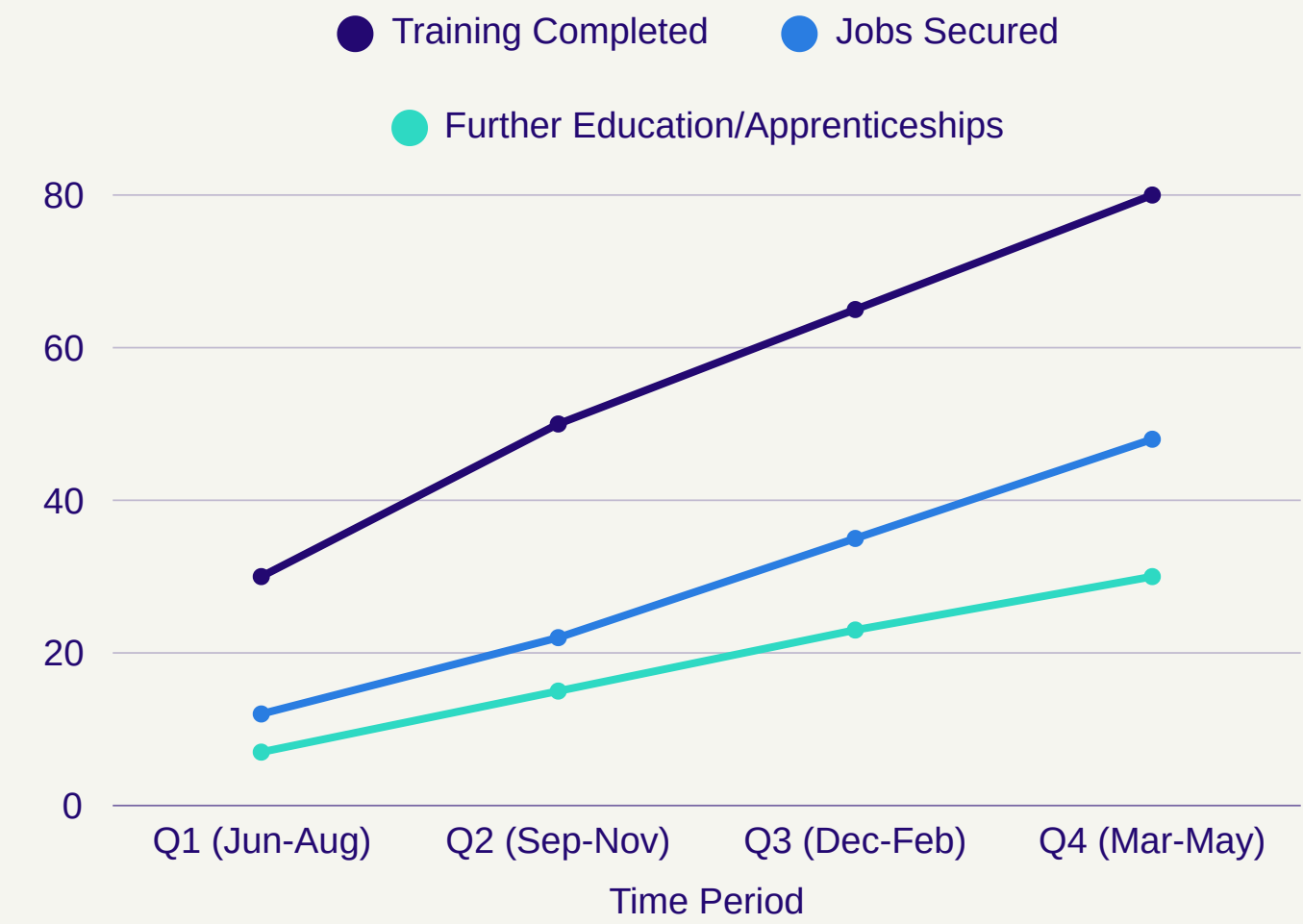
71%

Of participants who
completed our
employability programs saw
an increase in their earnings
or secured better job
opportunities within six
months

For every **£1 invested in Infinite Skills**, we generate £5 in social value. This reflects the far-reaching impact of our work across education, employability support, sports programmes, and community engagement. Our programmes create long-term opportunities by empowering individuals with skills, confidence, and connections, breaking down barriers to employment, improving mental wellbeing, and encouraging positive community engagement. By reducing reliance on public services, enhancing economic participation, and fostering resilience, we help to build a stronger, more connected society



INFINITE SKILLS TRAINING & EMPLOYMENT PROGRESSION (2023-2024)



The line graph highlights growth in training completions, job placements, and further education enrolments. Increased participation in ESOL, numeracy, and workplace skills courses has led to more individuals securing jobs, apprenticeships, or further training. With 60% of participants moving into employment or education, Infinite Skills continues to reduce unemployment and create opportunities for diverse communities.



Message from the Operations Manager – Mohamed Mohamoud

Over the past year, Infinite Skills has grown significantly, expanding educational programmes and work-related support. As Operational Manager, I have seen first-hand how skills development and employability training have empowered individuals to take control of their futures.

Our ESOL, numeracy, and workplace skills courses, alongside CV workshops, career coaching, and employer partnerships, have led to real results—helping individuals secure jobs, apprenticeships, and qualifications.

A key focus is ensuring ethnic minority communities have equitable access to opportunities. We work with grassroots organisations, community leaders, and local businesses to create culturally relevant programmes, using multilingual resources, tailored mentoring, and community engagement to break down barriers.

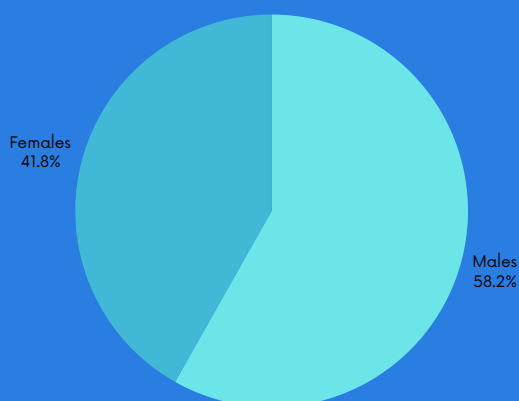
Our goal is to reduce the gender gap by increasing the number of women in the workforce and supporting them in gaining the skills needed for employment. We are committed to empowering more women to access learning opportunities, build confidence, and secure meaningful work. Looking ahead, we aim to grow and increase our impact by reaching even more individuals across the city. Through strengthening partnerships and expanding our programmes, we will continue making a lasting difference in people’s lives.

Our progress is a testament to the dedication of our team, the resilience of our participants, and the commitment of our partners.

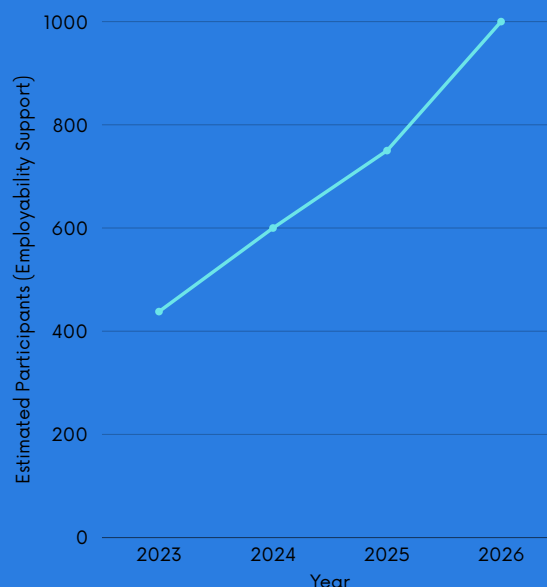


Mohamed Mohamoud
Operations Manager, Infinite Skills

Gender Representation

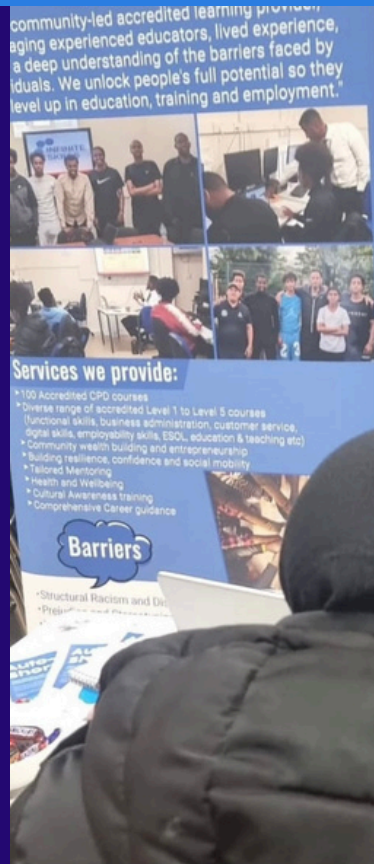


Employability Support



Acknowledgements

We extend our heartfelt thanks to our dedicated staff, volunteers, and partners for their invaluable support. Special appreciation goes to Sheffield City Council, South Yorkshire Community Foundation, Sheffield Town Trust, VAS, and Israac for their commitment to our mission. Your contributions have been instrumental in making a lasting impact on the communities we serve.



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